

### **Ferrovac GmbH Privacy Notice**

This Privacy Notice applies to the Ferrovac GmbH website and Online Catalogue and governs data collection and usage.

Ferrovac GmbH is committed to safeguarding your privacy online. We will always inform you about what information we gather and ensure that you understand and consent to our uses of such information.

By using the Ferrovac GmbH website, you consent to the data practices described in this statement.

### **Collection of your personal information**

Ferrovac GmbH collects personally identifiable information such as your e-mail address, name, home or work address or telephone number.

There is also information about your computer hardware and software that is automatically collected by Ferrovac GmbH such as your IP address, browser type, domain names and access times. This information is used by Ferrovac GmbH for the operation of the service and to provide general statistics regarding use of the Ferrovac GmbH website.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Ferrovac GmbH public message boards, this information may be collected and used by others.

Ferrovac GmbH encourages you to review the privacy statements of websites you choose to link to from Ferrovac GmbH so that you can understand how those websites collect, use and share your information. Ferrovac GmbH is not responsible for the privacy statements or other content on websites outside of the Ferrovac GmbH websites.

### **Use of your personal information**

Ferrovac GmbH collects and uses your personal information to operate the Ferrovac GmbH website and deliver the services you have requested. Ferrovac GmbH also uses your personally identifiable information to inform you of other products or services available from Ferrovac GmbH. Ferrovac GmbH does not sell, rent or lease its customer lists to third parties. Ferrovac GmbH may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your uniquely personally identifiable information (email, name, address, telephone number) is not transferred to the third party. In addition, Ferrovac GmbH may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Ferrovac GmbH and they are required to maintain the confidentiality of your information.

Ferrovac GmbH keeps track of the websites and pages our customers visit within Ferrovac GmbH, in order to determine what Ferrovac GmbH services are the most popular.

Ferrovac GmbH websites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to:

(a) conform to the edicts of the law or comply with legal process served on Ferrovac GmbH or the site; (b) protect and defend the rights or property of Ferrovac GmbH; and, (c) act

under exigent circumstances to protect the personal safety of users of Ferrovac GmbH, or the public.

### **The use of Cookies**

The Ferrovac GmbH website uses “cookies” to help you personalise your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programmes or deliver viruses to your computer. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the web server that you have returned to a specific page. For example, if you register with the Ferrovac GmbH site or services, a cookie helps Ferrovac GmbH to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses and so on. When you return to the same Ferrovac GmbH website, the information you previously provided can be retrieved, so you can easily use the Ferrovac GmbH features that you customised.

Cookies enable the function of Google Analytics Software. This software helps us to take and analyse visitor information such as browser usage, new visitor numbers and response to marketing activity. That information helps us to improve the website and services, and to make our marketing campaign relevant. The data stored by these cookies can be seen only by the relevant team at Ferrovac GmbH and Google and never shows any confidential information.

You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Ferrovac GmbH services or websites you visit.

### **The security of your personal information**

Ferrovac GmbH secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorised access, use or disclosure.

### **Your consent**

By using a Ferrovac GmbH website or service, you are agreeing to our Privacy Policy. Ferrovac GmbH encourages you to periodically review our Privacy Notice to be informed of how Ferrovac GmbH is protecting your information.

### **Our contact information**

Ferrovac GmbH welcomes your comments regarding this Privacy Notice. Please contact us at [sales@ferrovac.com](mailto:sales@ferrovac.com) if you believe that Ferrovac GmbH has not adhered to this Notice. We will use commercially reasonable efforts to promptly determine and remedy the problem.